Fiona Hannigan 18 Glen Ave Oakland CA 94611

Aug 31st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I don't have a lot of choice when it comes to Internet Service Providers (ISP), but I have more choice than many others and I am grateful for it. It is so important for me to be able to choose where to put my money, and thus hold the market accountable. I chose my competitive, local provider based on my values and what is important to me. One reason I choose my ISP because they provide me with quality customer service, and I know they will provide me with solid connection and I won't be at their mercy, but rather a consumer with decision-making power that matters. Their service is critical to my ability to work. When I've had other providers, I felt powerless, and when their price or connection interfered with my ability to work, there was nothing I could do. I would call Comcast, or AT&T when I had issues, or was given a product or package I didn't sign up for and then had to pay for, and find there was nothing I could do. Now that I have Sonic, my local, competitive ISP, I have access I can count on and trust. I don't yet have fiber, but am hoping for it soon. I do still have a competitive DSL connection, and will fight as hard as I can to keep it. Please support competition with me. Consumers and businesses should be able to choose, and the market should be accountable and competitive. It's the American way!

Fiona Hannigan